

I am conducting a study commissioned by Eurofound (the European Foundation for the Improvement of Living and Working Conditions). This is a European survey that is being carried out in each EU Member State and neighbouring countries. The aim is to explore how people feel about their quality of life. The results will be used to help to improve living conditions for everyone living in Europe. The current survey is the fourth wave of a series, so the results will show how living conditions have changed in the UK and in Europe over the last twelve years. Do you have time to answer my questions now? The survey takes about 40-45 minutes to complete. Your answers will remain anonymous and participation is voluntary. You can refrain from answering a question at any stage. You can terminate the interview whenever you want. The European Foundation is a publicly funded European Union agency based in Ireland. Eurofound is specialized in research on working and living conditions in Europe.

I'd like to start by asking you a few questions about your household.

HH1	Including yourself, can you please tell me how many people usually live in this household?
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(INTERVIEWER: WRITE DOWN THE EXACT NUMBER OF PEOPLE LIVING IN YOUR HOUSEHOLD)

		people
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EB210.8 HH1

HH2a	Sex of the respondent
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(CODE THE SEX OF THE RESPONDENT)

Male	1
Female	2

EB210.8 HH2a

HH2b	Let's start with you. What was your age last birthday?
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(WRITE DOWN THE EXACT AGE OF THE RESPONDENT)

		years old
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EB210.8 HH2b

HH2d	Which of these categories best describes your situation?
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(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY BUSINESS OR FARM' CODE AS [1])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2

Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Other (SPONTANEOUS)	12

EB210.8 HH2d

ASK HH3a2 TO HH3d2 IF AT LEAST [02] IN HH1

Now think about the other members of your household, starting with the oldest one.

HH3a2 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE SECOND HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a2

HH3b2 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE SECOND PERSON OF THE HOUSEHOLD)

years old

EB210.8 HH3b2

HH3c2 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2
Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7
Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non relative	10

EB210.8 HH3c2

HH3d2 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d2

ASK HH3a3 TO HH3d3 IF AT LEAST [03] IN HH1

Now thinking about the second oldest member of your household.

HH3a3 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE THIRD HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a3

HH3b3 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE THIRD MEMBER OF THE HOUSEHOLD)

years old

EB210.8 HH3b3

HH3c3 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2
Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7
Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non-relative	10

EB210.8 HH3c3

HH3d3 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d3

ASK HH3a4 TO HH3d4 IF AT LEAST [04] IN HH1

Now thinking about the third oldest member of your household.

HH3a4 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE FOURTH HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a4

HH3b4 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE FOURTH MEMBER OF THE HOUSEHOLD)

years old

EB210.8 HH3b4

HH3c4 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2
Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7
Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non-relative	10

EB210.8 HH3c4

HH3d4 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d4

ASK HH3a5 TO HH3d5 IF AT LEAST [05] IN HH1

Now thinking about the fourth oldest member of your household:

HH3a5 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE FIFTH HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a5

HH3b5 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE FIFTH MEMBER OF THE HOUSEHOLD)

years old

EB210.8 HH3b5

HH3c5 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2
Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7
Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non-relative	10

EB210.8 HH3c5

HH3d5 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
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Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d5

ASK HH3a6 TO HH3d6 IF AT LEAST [06] IN HH1

Now thinking about the fifth oldest member of your household:

HH3a6 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE SIXTH HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a6

HH3b6 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE SIXTH MEMBER OF THE HOUSEHOLD)

years old

EB210.8 HH3b6

HH3c6 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2
Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7

Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non-relative	10

EB210.8 HH3c6

HH3d6 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d6

ASK HH3a7 TO HH3d7 IF AT LEAST [07] IN HH1

Now thinking about the sixth oldest member of your household:

HH3a7 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE SEVENTH HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a7

HH3b7 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE SEVENTH MEMBER OF THE HOUSEHOLD)

years old

EB210.8 HH3b7

HH3c7 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2
Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7
Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non-relative	10

EB210.8 HH3c7

HH3d7 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d7

ASK HH3a8 TO HH3d8 IF AT LEAST [08] IN HH1

Now thinking about the seventh oldest member of your household:

HH3a8 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE EIGHTH HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a8

HH3b8 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE EIGHTH MEMBER OF THE HOUSEHOLD)

years old

EB210.8 HH3b8

HH3c8 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2
Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7
Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non-relative	10

EB210.8 HH3c8

HH3d8 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9

Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d8

ASK HH3a9 TO HH3d9 IF AT LEAST [09] IN HH1

Now thinking about the eighth oldest member of your household:

HH3a9 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE NINTH HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a9

HH3b9 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE NINTH MEMBER OF THE HOUSEHOLD)

years old

EB210.8 HH3b9

HH3c9 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2
Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7
Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non-relative	10

EB210.8 HH3c9

HH3d9 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d9

ASK HH3a10 TO HH3d10 IF AT LEAST [10] IN HH1

Now thinking about the ninth oldest member of your household:

HH3a10 Could you tell me whether this person is male or female?

(CODE THE SEX OF THE TENTH HOUSEHOLD MEMBER)

Male	1
Female	2

EB210.8 HH3a10

HH3b10 What was this person's age last birthday?

(WRITE DOWN THE EXACT AGE OF THE TENTH MEMBER OF THE HOUSEHOLD)

years old

EB210.8 HH3b10

HH3c10 What is this person's relationship to you? Is he/ she your...?

(SHOW SCREEN - ONE ANSWER ONLY)

Your spouse/partner	1
Your son/daughter	2

Your stepchild	3
Your parent, step-parent or parent-in-law	4
Your daughter-in-law or son-in-law	5
Your grandchild	6
Your grandparent	7
Your brother/sister (incl. half and step siblings)	8
Other relative (aunts and uncles, etc.)	9
Other non-relative	10

EB210.8 HH3c10

HH3d10 Which of these categories best describes his/her situation?

(SHOW SCREEN - ONE ANSWER ONLY) - (IF 'PAID A FORMAL WAGE OR SALARY FOR WORK IN FAMILY FARM OR BUSINESS' CODE AS [1] - IF CHILD IS UNDER 14 THEN CODE [12])

At work as employee or employer/self-employed	1
Employed, on childcare leave	2
Employed, on other special leave (e.g. sickness; not holiday)	3
In receipt of retirement pension and at work as employee or employer/self-employed	4
At work as relative assisting on family business or farm	5
Unemployed less than 12 months	6
Unemployed 12 months or more	7
Unable to work due to long-term illness or disability	8
Retired	9
Full time homemaker/fulfilling domestic tasks	10
In education (at school, university, etc.)/ student	11
Child is under 14 (SPONTANEOUS)	12
Other (SPONTANEOUS)	13

EB210.8 HH3d10

ASK ALL

Q1 Do you have any children that are not living in your household?

Yes	1
No	2
Refusal (SPONTANEOUS)	3

EB210.8 Q1

ASK Q2 AND Q3 IF Q1=1 OTHERS GO TO Q4

Q2 How many are under 18?

(INTERVIEWER: ENTER NUMBER OF CHILDREN, IF NONE ENTER '00' AND CODE 99 FOR REFUSAL)

Children under 18

EB210.8 Q2

Q3 And how many are 18 or older?

(INTERVIEWER: ENTER NUMBER OF CHILDREN, IF NONE ENTER '00' AND CODE 99 FOR REFUSAL)

Children aged 18 or older

EB210.8 Q3

ASK ALL

Q4 All things considered, how satisfied would you say you are with your life these days? Please tell me on a scale from 1 to 10, where [1] means 'very dissatisfied' and [10] means 'very satisfied'.

(SHOW SCREEN - ONE ANSWER ONLY)

1	2	3	4	5	6	7	8	9	10
Very									Very
dissa									satis
tisfie									fied
d									
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

Don't know 12

EB210.8 Q4

Q5 Taking all things together on a scale of 1 to 10, how happy would you say you are? Here 1 means you are very unhappy and 10 means you are very happy.

(SHOW SCREEN - ONE ANSWER ONLY)

1 Very unhappy	2	3	4	5	6	7	8	9	10 Very happy
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

Don't know 12

EB210.8 Q28

ITEMS 1,3,4,5,6: ASK ALL - ITEM 2: ASK IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q6 Could you please tell me on a scale of 1 to 10 how satisfied you are with each of the following items, where 1 means you are very dissatisfied and 10 means you are very satisfied?

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		1 Very dissatisfied	2	3	4	5	6	7	8	9	10 Very satisfied	Refusal (SPONTANEOUS)	Don't know
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1	Your education	1	2	3	4	5	6	7	8	9	10	11	12
2	Your present job	1	2	3	4	5	6	7	8	9	10	11	12
3	Your present standard of living	1	2	3	4	5	6	7	8	9	10	11	12
4	Your accommodation	1	2	3	4	5	6	7	8	9	10	11	12
5	Your family life	1	2	3	4	5	6	7	8	9	10	11	12
6	Your local area as a place to live	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q5

ITEMS 1,3,4,5,6,7: ASK ALL - ITEM 2: ASK IF THE RESPONDENT HAS CHILDREN (HH3c=2,3,6 OR Q1=1)

Q7 To what extent do you agree or disagree with the following statements?

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Refusal (SPONTANEOUS)	Don't know
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1	I am optimistic about my future	1	2	3	4	5	6	7
2	I am optimistic about my children's or grandchildren's future	1	2	3	4	5	6	7
3	I generally feel that what I do in life is worthwhile	1	2	3	4	5	6	7
4	I feel I am free to decide how to live my life	1	2	3	4	5	6	7
5	In my daily life, I seldom have time to do the things I really enjoy	1	2	3	4	5	6	7
6	I find it difficult to deal with important problems that come up in my life	1	2	3	4	5	6	7
7	When things go wrong in my life, it generally takes me a long time to get back to normal	1	2	3	4	5	6	7

EB210.8 Q6

ASK Q8 IF RESPONDENT IS NOT IN PAID WORK (HH2d=5,6,7,8,9,10,11,12)

Q8 Have you ever had a paid job?

(ONE ANSWER ONLY)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
Don't know	4

EB210.8 Q7

ASK Q9 IF RESPONDENT IS IN PAID WORK (HH2d=1,2,3,4)

Q9 Are you working as an employee or are you self-employed?

(ONE ANSWER ONLY - BY 'EMPLOYEE' WE MEAN SOMEONE WHO GETS A SALARY FROM AN EMPLOYER OR A TEMPORARY EMPLOYMENT AGENCY. 'SELF-EMPLOYED' INCLUDES PEOPLE WHO HAVE THEIR OWN BUSINESS OR ARE PARTNERS IN A BUSINESS AS WELL AS FREELANCERS. A SELF-EMPLOYED PERSON MAY OR MAY NOT HAVE EMPLOYEES)

Employee	1
Self-employed	2
Refusal (SPONTANEOUS)	3
Don't know	4

EB210.8 Q8

ASK IF RESPONDENT HAS PAID WORK AND IS NOT SELF-EMPLOYED (HH2d=1,2,3,4 AND Q8=1,3,4)

Q10 What kind of employment contract do you have in your main job?

(READ OUT - ONE ANSWER ONLY)

An unlimited permanent contract	1
A fixed term contract of less than 12 months	2
A fixed term contract of 12 months or more	3
A temporary employment agency contract	4
An apprenticeship or other training scheme	5
No written contract	6
Other	7
Refusal (SPONTANEOUS)	8
Don't know	9

EB210.8 Q9

ASK Q11 IF RESPONDENT IS IN PAID WORK (HH2d=1,2,3,4)

Q11 What is your current occupation?

(SHOW SCREEN - ONE ANSWER ONLY)

Manager: such as business executive, managing director, finance manager, sales and marketing manager, human resource manager, senior government official, bank manager, hotel manager, restaurant manager, factory owner

1

Professional: such as doctor, dentist, qualified nurse or midwife, lawyer, judge, architect, scientist, professor, teacher, engineer, IT professional, journalist, psychologist, accountant, artist	2
Technician or junior professional: such as construction supervisor, air traffic controller, pilot, dental assistant, physical therapist, junior nurse, optician, broker, insurance agent, specialised secretary (like legal or medical secretary), police inspector, customs inspector, telecommunications engineering, real estate agent, credit and loans offices, IT supporting worker, sports instructor, photographer, chef	3
Clerical support worker: such as secretary, switchboard operator, payroll clerk, typist, data entry clerk, post man, production clerk, bookkeeper, receptionist	4
Service worker: such as travel attendant, cook, waitress, hairdresser, transport conductor, undertaker, driving instructor, building caretaker, health care assistant, child care worker, teachers' aide, fire-fighter, police office, prison guard, security guard	5
Sales worker: such as shop keeper, shop assistant, sales person, service station attendant, cashier	6
Skilled agricultural forestry and fishery worker: such as gardener, crop and animal producer, farmer, fisherman	7
Craft and related trades worker: such as brick layer, carpenter, electrician, roofer, plumber, painter, welder, blacksmith, toolmaker, mechanic, upholsterer, tile-setter, printer, repair worker, instrument maker, foreman, motor mechanic, seamstress, baker, butcher, tailor, cabinet-maker, handicraft worker	8
Plant and machine operator or assembler: such as miner, plant operator, machine operator, electronic equipment assembler driver, lifting truck operator	9
Elementary occupations: such as cleaner, farm labourer, building construction labourer, hand packer, porter, unskilled factory worker, kitchen helper, street cleaner, garbage collector, messenger, meter reader, refuse sorter	10
Armed forces occupation	11
Refusal (SPONTANEOUS)	12
Don't know	13

EB210.8 Q10

ASK Q12 IF RESPONDENT HAD PAID WORK (Q8=1) OR IS A WORKING PENSIONER (HH2d=4)

Q12	What was your last occupation?
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(SHOW SCREEN - ONE ANSWER ONLY)

Manager: such as business executive, managing director, finance manager, sales and marketing manager, human resource manager, senior government official, bank manager, hotel manager, restaurant manager, factory owner	1
Professional: such as doctor, dentist, qualified nurse or midwife, lawyer, judge, architect, scientist, professor, teacher, engineer, IT professional, journalist, psychologist, accountant, artist	2
Technician or junior professional: such as construction supervisor, air traffic controller, pilot, dental assistant, physical therapist, junior nurse, optician, broker, insurance agent, specialised secretary (like legal or medical secretary), police inspector, customs inspector, telecommunications engineering, real estate agent, credit and loans offices, IT supporting worker, sports instructor, photographer, chef	3
Clerical support worker: such as secretary, switchboard operator, payroll clerk, typist, data entry clerk, post man, production clerk, bookkeeper, receptionist	4
Service worker: such as travel attendant, cook, waitress, hairdresser, transport conductor, undertaker, driving instructor, building caretaker, health care assistant, child care worker, teachers' aide, fire-fighter, police office, prison guard, security guard	5
Sales worker: such as shop keeper, shop assistant, sales person, service station attendant, cashier	6
Skilled agricultural forestry and fishery worker: such as gardener, crop and animal producer, farmer, fisherman	7
Craft and related trades worker: such as brick layer, carpenter, electrician, roofer, plumber, painter, welder, blacksmith, toolmaker, mechanic, upholsterer, tile-setter, printer, repair worker, instrument maker, foreman, motor mechanic, seamstress, baker, butcher, tailor, cabinet-maker, handicraft worker	8
Plant and machine operator or assembler: such as miner, plant operator, machine operator, electronic equipment assembler driver, lifting truck operator	9
Elementary occupations: such as cleaner, farm labourer, building construction labourer, hand packer, porter, unskilled factory worker, kitchen helper, street cleaner, garbage collector, messenger, meter reader, refuse sorter	10
Armed forces occupation	11
Refusal (SPONTANEOUS)	12
Don't know	13

EB210.8 Q11

ASK Q13 IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q13	Do you work in the...?
-----	------------------------

(SHOW SCREEN - ONE ANSWER ONLY)

Central, regional or local government administration	1
Other public sector	2
Private sector	3
Other	4
Refusal (SPONTANEOUS)	5
Don't know	6

EB210.8 Q12

ASK Q14 IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q14 How many hours do you normally work per week in your main job, including any paid or unpaid overtime?

(INTERVIEWER: ENTER HOURS PER WEEK OR 998 FOR DON'T KNOW, 999 FOR REFUSAL)

			Hours per week
--	--	--	----------------

EB210.8 Q13

ASK Q15 IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q15 Apart from your main work, have you also worked at an additional paid job or business or in agriculture at any time during the past four weeks?

Yes	1
No	2
Refusal (SPONTANEOUS)	3
Don't know	4

EB210.8 Q14

ASK Q16 IF RESPONDENT HAS WORKED AN ADDITIONAL PAID JOB (Q15=1)

Q16 About how many hours per week did you work in this additional job or business or in agriculture? Please give an average figure for the last 4 working weeks.

(INTERVIEWER: ENTER HOURS PER WEEK OR 998 FOR DON'T KNOW, 999 FOR REFUSAL)

			Hours per week
--	--	--	----------------

EB210.8 Q15

ASK ALL

Q17 Regardless of whether you currently have a job or not, we would like to ask about your preferred number of working hours. If you could freely choose the number of your working hours while taking into account the need to earn your living, how many hours per week would you prefer to work at present? If you would prefer not to work at all, indicate zero.

(INTERVIEWER: ENTER HOURS PER WEEK OR 997 FOR NOT APPLICABLE IF UNABLE TO WORK FOR HEALTH REASONS, 998 FOR DON'T KNOW, 999 FOR REFUSAL)

			Hours per week
--	--	--	----------------

EB210.8 Q16

ASK Q18 IF RESPONDENT HAS A WORKING PARTNER LIVING IN THE HOUSEHOLD (HH3c=1 AND HH3d=1,2,3,4)

Q18 You mentioned that your partner is in employment. How many hours does your partner normally work per week including any paid or unpaid overtime?

(INTERVIEWER: ENTER HOURS PER WEEK OR 997 FOR NOT APPLICABLE, 998 FOR DON'T KNOW, 999 FOR REFUSAL)

			Hours per week
--	--	--	----------------

EB210.8 Q17

ASK Q19 IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q19 In general, how do your working hours fit in with your family or social commitments outside work?

(SHOW SCREEN - ONE ANSWER ONLY)

Very well	1
Rather well	2
Rather not well	3
Not at all well	4
Refusal (SPONTANEOUS)	5
Don't know	6

EB210.8 Q18

ASK Q20 IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q20 How often has each of the following happened to you during the last 12 months?

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Every day	Several times a week	Several times a month	Several times a year	Less often/ rarely	Never	Refusal (SPONTANEOUS)	Don't know
--	--	--------------	----------------------------	-----------------------------	----------------------------	--------------------------	-------	--------------------------	---------------

1	I have come home from work too tired to do some of the household jobs which need to be done	1	2	3	4	5	6	7	8
2	It has been difficult for me to fulfil my family responsibilities because of the amount of time I spend on the job	1	2	3	4	5	6	7	8
3	I have found it difficult to concentrate at work because of my family responsibilities	1	2	3	4	5	6	7	8

EB210.8 Q19

ASK Q21 IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q21	Using this scale, how likely or unlikely do you think it is that you might lose your job in the next 6 months?
-----	--

(SHOW SCREEN - ONE ANSWER ONLY)

Very likely	1
Rather likely	2
Neither likely nor unlikely	3
Rather unlikely	4
Very unlikely	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q20

ASK Q22 IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q22	If you were to lose or had to quit your job, how likely or unlikely is it that you will find a job of similar salary?
-----	---

(SHOW SCREEN - ONE ANSWER ONLY)

Very likely	1
Rather likely	2
Neither likely nor unlikely	3
Rather unlikely	4
Very unlikely	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q21

ASK ALL

Q23	How many rooms does the accommodation in which you live have, excluding the kitchen, bathrooms, hallways, storerooms and rooms used solely for business?
-----	--

(INTERVIEWER: ENTER NUMBER OF ROOMS OR [98] FOR DON'T KNOW, [99] FOR REFUSAL)

	room(s)
--	---------

EB210.8 Q22

Q24	Which of the following best describes your accommodation?
-----	---

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

Owned without mortgage (i.e. without any loans)	1
Owned with mortgage	2
Rented, from social, municipal or non-profit housing provider	3
Rented, from private landlord or company	4
Other	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q23

Q25	Do you have any of the following problems with your accommodation?
-----	--

(READ OUT - ONE ANSWER ONLY)

		Yes	No	Refusal (SPONTANEOUS)	Don't know
--	--	-----	----	--------------------------	------------

1	Shortage of space	1	2	3	4
2	Rot in windows, doors or floors	1	2	3	4
3	Damp or leaks in walls or roof	1	2	3	4

4	Lack of indoor flushing toilet	1	2	3	4
5	Lack of bath or shower	1	2	3	4
6	Lack of facilities (heating or cooling) to keep a comfortable temperature at home	1	2	3	4

EB210.8 Q24

Q26	How likely or unlikely do you think it is that you will need to leave your accommodation within the next 6 months because you can no longer afford it?
-----	--

(SHOW SCREEN - ONE ANSWER ONLY)

Very likely	1
Rather likely	2
Neither likely nor unlikely	3
Rather unlikely	4
Very unlikely	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q25

Q27	How frequently do you do each of the following?
-----	---

(SHOW SCREEN - ONE ANSWER PER LINE)

		Every day or almost every day	At least once a week	One to three times a month	Less often	Never	Refusal (SPONTANEOUS)	Don't know
--	--	-------------------------------	----------------------	----------------------------	------------	-------	-----------------------	------------

1	Attend religious services, apart from weddings, funerals or christenings	1	2	3	4	5	6	7
2	Use the Internet other than for work	1	2	3	4	5	6	7
3	Take part in sports or physical exercise	1	2	3	4	5	6	7
4	Participate in social activities of a club, society, or an association	1	2	3	4	5	6	7

EB210.8 Q26

Q28	Over the last 12 months, have you participated in training or courses, including online courses?
-----	--

(SHOW SCREEN - ONE ANSWER PER LINE)

		Yes	No	Refusal (SPONTANEOUS)	Don't know
--	--	-----	----	--------------------------	------------

1	Training or courses mostly for professional/work-related reasons	1	2	3	4
2	Training or courses mostly for non-professional reasons	1	2	3	4

EB210.8 Q27

Q29 Please look at the list of organisations and tell us, how often did you do unpaid voluntary work through the following organisations in the last 12 months?

(SHOW SCREEN - ONE ANSWER PER LINE)

		Every week	Every month	Less often/occasionally	Not at all	Refusal (SPONTANEOUS)	Don't know
--	--	------------	-------------	-------------------------	------------	-----------------------	------------

1	Community and social services (e.g. organisations helping the elderly, young people, disabled or other people in need)	1	2	3	4	5	6
2	Educational, cultural, sports or professional associations	1	2	3	4	5	6
3	Social movements (for example environmental, human rights) or charities (for example fundraising, campaigning)	1	2	3	4	5	6
4	Political parties, trade unions	1	2	3	4	5	6
5	Other voluntary organisations	1	2	3	4	5	6

EB210.8 Q29

Q30 Over the last 12 months, have you done any of the following activities?

(READ OUT - ONE ANSWER PER LINE)

		Yes	No	Refusal (SPONTANEOUS)	Don't know
--	--	-----	----	--------------------------	------------

1	Attended a meeting of a trade union, a political party or political action group	1	2	3	4
2	Attended a protest or demonstration	1	2	3	4
3	Signed a petition, including an e-mail or on-line petition	1	2	3	4
4	Contacted a politician or public official (other than routine contact arising from use of public services)	1	2	3	4
5	Commented on a political or social issue online	1	2	3	4
6	Boycotted certain products	1	2	3	4

EB210.8 Q30

Q31 On the whole, how satisfied are you with the way democracy works in the UK? Please tell me on a scale of 1 to 10, where 1 means very dissatisfied and 10 means very satisfied.

(SHOW SCREEN - ONE ANSWER ONLY)

1 Very dissatisfied	2	3	4	5	6	7	8	9	10 Very satisfied
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS)

11

Don't know

12

EB210.8 Q31

Q32 On the whole, how satisfied are you with the present state of the economy in the UK? Please tell me on a scale of 1 to 10, where 1 means very dissatisfied and 10 means very satisfied.

(SHOW SCREEN - ONE ANSWER ONLY)

1 Very dissatisfied	2	3	4	5	6	7	8	9	10 Very satisfied
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

Don't know 12

EB210.8 Q32

Q33	Generally speaking, would you say that most people can be trusted, or that you can't be too careful in dealing with people? Please tell me on a scale of 1 to 10, where 1 means that you can't be too careful and 10 means that most people can be trusted.
-----	---

(SHOW SCREEN - ONE ANSWER ONLY)

1 You can't be too careful	2	3	4	5	6	7	8	9	10 Most people can be trusted
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

Don't know 12

EB210.8 Q33

Q34	In all countries there sometimes exists tension between social groups. In your opinion, how much tension is there between each of the following groups in this country?
-----	---

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		A lot of tension	Some tension	No tension	Refusal (SPONTANEOUS)	Don't know
--	--	---------------------	-----------------	------------	--------------------------	---------------

1	Poor and rich people	1	2	3	4	5
2	Management and workers	1	2	3	4	5
3	Men and women	1	2	3	4	5
4	Old people and young people	1	2	3	4	5
5	Different racial and ethnic groups	1	2	3	4	5
6	Different religious groups	1	2	3	4	5
7	People with different sexual orientations	1	2	3	4	5

EB210.8 Q34

Q35	Please tell me how much you personally trust each of the following institutions. Please tell me on a scale of 1 to 10, where 1 means that you do not trust at all, and 10 means that you trust completely.
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		1 Do not trust at all	2	3	4	5	6	7	8	9	10 Trus t com plet ely	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	--------------------------------------	---	---	---	---	---	---	---	---	---------------------------------------	--	-----------------------

1	British parliament	1	2	3	4	5	6	7	8	9	10	11	12
2	The legal system	1	2	3	4	5	6	7	8	9	10	11	12
3	The news media	1	2	3	4	5	6	7	8	9	10	11	12
4	The police	1	2	3	4	5	6	7	8	9	10	11	12
5	The government	1	2	3	4	5	6	7	8	9	10	11	12
6	The local (municipal) authorities	1	2	3	4	5	6	7	8	9	10	11	12
7	Banks	1	2	3	4	5	6	7	8	9	10	11	12
8	Humanitarian or charitable organisations	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q35

Q36	To what extent do you agree or disagree with the following statements?
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Refusal (SPONTANEOUS)	Don't know
--	--	----------------	-------	----------------------------	----------	-------------------	-----------------------	------------

1	I feel left out of society	1	2	3	4	5	6	7
2	Life has become so complicated today that I almost can't find my way	1	2	3	4	5	6	7
3	I feel that the value of what I do is not recognised by others	1	2	3	4	5	6	7
4	Some people look down on me because of my job situation or income	1	2	3	4	5	6	7
5	I feel close to people in the area where I live	1	2	3	4	5	6	7

EB210.8 Q36

Q37	Could I ask you about your current marital status? Which of the following descriptions best applies to you?
-----	---

(READ OUT - ONE ANSWER ONLY)

Never married	1
Married	2
Separated	3
Widowed	4
Divorced	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q37

Q38A	On average, how often do you have direct face-to-face contact with the following people living outside your household? Any family members or relatives
------	--

(SHOW SCREEN AND READ OUT - ONE ANSWER ONLY)

Every day or almost every day	1
At least once a week	2
One to three times a month	3
Less often	4
Never	5
Don't have such relatives (SPONTANEOUS)	6
Refusal (SPONTANEOUS)	7
Don't know	8

EB210.8 Q38A

Q38B	On average, how often do you have direct face-to-face contact with the following people living outside your household? Any of your friends or neighbours
------	--

(SHOW SCREEN AND READ OUT - ONE ANSWER ONLY)

Every day or almost every day	1
At least once a week	2
One to three times a month	3
Less often	4
Never	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q38B

Q39A	And on average, how often do you have contact with friends or family living outside your household by phone, the Internet or by post? Any family members or relatives
------	---

(SHOW SCREEN AND READ OUT - ONE ANSWER ONLY)

Every day or almost every day	1
At least once a week	2
One to three times a month	3
Less often	4
Never	5
Don't have such relatives (SPONTANEOUS)	6
Refusal (SPONTANEOUS)	7
Don't know	8

EB210.8 Q39A

Q39B	And on average, how often do you have contact with friends or family living outside your household by phone, the Internet or by post? Any of your friends or neighbours
------	---

(SHOW SCREEN AND READ OUT - ONE ANSWER ONLY)

Every day or almost every day	1
At least once a week	2
One to three times a month	3
Less often	4
Never	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q39B

Q40 items 1,2,3,4,5: ASK ALL - Q40 item 6: ASK ONLY IF RESPONDENT HAS CHILDREN UNDER 18 ((HH3b2<18 AND HH3c2=2,3) OR (HH3b3<18 AND HH3c3=2,3) OR (HH3b4<18 AND HH3c4=2,3) OR (HH3b5<18 AND HH3c5=2,3) OR (HH3b6<18 AND HH3c6=2,3) OR (HH3b7<18 AND HH3c7=2,3) OR (HH3b8<18 AND HH3c8=2,3) OR (HH3b9<18 AND HH3c9=2,3) OR (HH3b10<18 AND HH3c10=2,3) OR (Q1=1 AND Q2>=1))

Q40	From whom would you get support in each of the following situations? For each situation, choose the most important source of support.
-----	---

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		A member of your family / relative	A friend, neighbour, or someone else, who does not belong to your family or relatives	A service provider, institution or organisation	Nobody	Refusal (SPO NTA NEO US)	Don't know
--	--	------------------------------------	---	---	--------	--------------------------	------------

1	If you needed help around the house when ill	1	2	3	4	5	6
2	If you needed advice about a serious personal or family matter	1	2	3	4	5	6
3	If you needed help when looking for a job	1	2	3	4	5	6
4	If you were feeling a bit depressed and wanting someone to talk to	1	2	3	4	5	6
5	If you needed to urgently raise 850 pounds to face an emergency	1	2	3	4	5	6
6	If you needed help in looking after your children	1	2	3	4	5	6

EB210.8 Q40

ASK ALL

Q41	On a scale of 1 to 10, how worried are you, if at all, that your income in old age will not be sufficient? 1 means not worried at all, 10 means extremely worried.
-----	--

(SHOW SCREEN - ONE ANSWER ONLY)

1 Not worried at all	2	3	4	5	6	7	8	9	10 Extremely worried
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS)	11
-----------------------	----

Don't know	12
------------	----

EB210.8 Q58

<p>Q42 items 3,4,5: ASK ALL - Q42 item 1: ASK ONLY IF RESPONDENT HAS CHILDREN UNDER 18 ((HH3b2<18 AND HH3c2=2,3) OR (HH3b3<18 AND HH3c3=2,3) OR (HH3b4<18 AND HH3c4=2,3) OR (HH3b5<18 AND HH3c5=2,3) OR (HH3b6<18 AND HH3c6=2,3) OR (HH3b7<18 AND HH3c7=2,3) OR (HH3b8<18 AND HH3c8=2,3) OR (HH3b9<18 AND HH3c9=2,3) OR (HH3b10<18 AND HH3c10=2,3) OR (Q1=1 AND Q2>=1)) - Q42 item NLY IF RESPONDENT HAS CHILDREN OVER 18 ((HH3b2>=18 AND HH3c2=2,3) OR (HH3b3>=18 AND HH3c3=2,3) OR (HH3b4>=18 AND HH3c4=2,3) OR (HH3b5>=18 AND HH3c5=2,3) OR (HH3b6>=18 AND HH3c6=2,3) OR (HH3b7>=18 AND HH3c7=2,3) OR (HH3b8>=18 AND HH3c8=2,3) OR (HH3b9>=18 AND HH3c9=2,3) OR (HH3b10>=18 AND HH3c10=2,3) OR (Q1=1 AND Q3>=1)) OR (HH3c2=6 OR HH3c3=6 OR HH3c4=6 OR HH3c5=6 OROR HH3c7=6 OR HH3c8=6 OR HH3c9=6 OR HH3c10=6)</p>
--

PROG: CODES 6 IS ONLY AVAILABLE FOR CODE 2 (NOT AVAILABLE FOR CODES 1,3,4 AND 5)
--

Q42	In general, how often are you involved in any of the following activities outside of paid work?
-----	---

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)
--

		Every day	Several days a week	Once or twice a week	Less often	Never	Not applicable - no grandchildren (SPONTANEOUS)	Refusal (SPONTANEOUS)	Don't know
--	--	-----------	---------------------	----------------------	------------	-------	---	-----------------------	------------

1	Caring for and/or educating your children	1	2	3	4	5	6	7	8
2	Caring for and/or educating your grandchildren	1	2	3	4	5	6	7	8
3	Cooking and/or housework	1	2	3	4	5	6	7	8
4	Caring for disabled or infirm family members, neighbours or friends under 75 years old	1	2	3	4	5	6	7	8
5	Caring for disabled or infirm family members, neighbours or friends aged 75 or over	1	2	3	4	5	6	7	8

EB210.8 Q41

ASK Q43a if Q42.1=1,2,3

Q43a	On average, how many hours per week are you involved in any of the following activities outside of paid work? Caring for and/or educating your children
------	---

(INTERVIEWER: ENTER NUMBER OF HOURS, IF DON'T KNOW ENTER 998, IF REFUSAL, ENTER 999)

			Hours per week
--	--	--	----------------

EB210.8 Q42a

ASK Q43b if Q42.2=1,2,3

Q43b	On average, how many hours per week are you involved in any of the following activities outside of paid work? Caring for and/or educating your grandchildren
------	--

(INTERVIEWER: ENTER NUMBER OF HOURS, IF DON'T KNOW ENTER 998, IF REFUSAL, ENTER 999)

			Hours per week
--	--	--	----------------

EB210.8 Q42b

ASK Q43c if Q42.3=1,2,3

Q43c	On average, how many hours per week are you involved in any of the following activities outside of paid work? Cooking and/or housework
------	--

(INTERVIEWER: ENTER NUMBER OF HOURS, IF DON'T KNOW ENTER 998, IF REFUSAL, ENTER 999)

			Hours per week
--	--	--	----------------

EB210.8 Q42c

ASK Q43d if Q42.4=1,2,3

Q43d	On average, how many hours per week are you involved in any of the following activities outside of paid work? Caring for disabled or infirm family members, neighbours or friends under 75 years old
------	--

(INTERVIEWER: ENTER NUMBER OF HOURS, IF DON'T KNOW ENTER 998, IF REFUSAL, ENTER 999)

			Hours per week
--	--	--	----------------

EB210.8 Q42d

ASK Q43e if Q42.5=1,2,3

Q43e	On average, how many hours per week are you involved in any of the following activities outside of paid work? Caring for disabled or infirm family members, neighbours or friends aged 75 or over
------	---

(INTERVIEWER: ENTER NUMBER OF HOURS, IF DON'T KNOW ENTER 998, IF REFUSAL, ENTER 999)

			Hours per week
--	--	--	----------------

EB210.8 Q42e

ASK Q44 IF RESPONDENT HAS CARE RESPONSIBILITIES AT LEAST WEEKLY (Q42.1=1,2,3 or Q42.2=1,2,3 or Q42.4=1,2,3 or Q42.5=1,2,3) AND IF RESPONDENT HAS PAID WORK (HH2d=1,2,3,4)

Q44	How easy or difficult is it to combine paid work with your care responsibilities?
-----	---

(READ OUT AND SHOW SCREEN - ONE ANSWER ONLY)

Very easy	1
Rather easy	2
Rather difficult	3
Very difficult	4
Refusal (SPONTANEOUS)	5
Don't know	6

EB210.8 Q43

ASK Q45 IF RESPONDENT HAS CARE RESPONSIBILITIES AT LEAST WEEKLY (Q42.1=1,2,3 or Q42.2=1,2,3 or Q42.4=1,2,3 or Q42.5=1,2,3) AND IF RESPONDENT IS NOT IN PAID WORK (HH2d=5,6,7,8,9,10,11,12)

Q45	How easy or difficult would it be to combine paid work (say 10 hours per week) with your care responsibilities?
-----	---

(READ OUT AND SHOW SCREEN - ONE ANSWER ONLY)

Very easy	1
Rather easy	2
Rather difficult	3
Very difficult	4
Refusal (SPONTANEOUS)	5
Don't know	6

EB210.8 Q44

ASK Q46 IF RESPONDENT HAS PARTNER AND CHILDREN UNDER 18 ((HH3c2=1 or HH3c3=1 or HH3c4=1 or HH3c5=1 or HH3c6=1 or HH3c7=1 or HH3c8=1 or HH3c9=1 or HH3c10=1) AND ((HH3b2<18 AND HH3c2=2,3) OR (HH3b3<18 AND HH3c3=2,3) OR (HH3b4<18 AND HH3c4=2,3) OR (HH3b5<18 AND HH3c5=2,3) OR (HH3b6<18 AND HH3c6=2,3) OR (HH3b7<18 AND HH3c7=2,3) OR (HH3b8<18 AND HH3c8=2,3) OR (HH3b9<18 9=2,3) OR (HH3b10<18 AND HH3c10=2,3) OR (Q1=1 AND Q2>=1))

Q46	Do you spend more, less or the same amount of time as your partner does looking after your children?
-----	--

(READ OUT - ONE ANSWER ONLY)

More time than my partner does	1
The same amount of time as my partner does	2
Less time than my partner does	3
Refusal (SPONTANEOUS)	4

Don't know

5

EB210.8 Q45

ASK ALL

CODE 4 (NOT APPLICABLE) IS NOT AVAILABLE FOR ITEMS 2,3,4

Q47 I am going to read out some areas of daily life in which you can spend your time. Could you tell me if you spend as much time as you would like to in each area, or if you wish you could spend 'less time' or 'more time' in that activity?

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - CODE AS NOT APPLICABLE ONLY WHEN NO SUCH RELATIVES EXIST)

		Spend less time	Spend as much time as I currently do	Spend more time	Not applicable (SPO NTA NEO US)	Refusal (SPO NTA NEO US)	Don't know

1	Contact with family members living in this household or elsewhere	1	2	3	4	5	6
2	Other social contact (not family)	1	2	3	4	5	6
3	Own hobbies/ interests	1	2	3	4	5	6
4	Voluntary work	1	2	3	4	5	6
5	Caring for children or grandchildren	1	2	3	4	5	6
6	Caring for disabled or infirm family members, neighbours or friends	1	2	3	4	5	6

EB210.8 Q46

In the next section, we would like to ask you a few questions about your health.

ASK ALL

Q48 In general, how is your health?

(READ OUT AND SHOW SCREEN - ONE ANSWER ONLY)

Very good	1
Good	2
Fair	3
Bad	4
Very bad	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q47

Q49	Do you have any chronic (long-standing) physical or mental health problem, illness or disability? By chronic (long-standing) I mean illnesses or health problems which have lasted, or are expected to last, for 6 months or more.
-----	--

(READ OUT - ONE ANSWER ONLY)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
Don't know	4

EB210.8 Q48

ASK Q50 IF RESPONDENT HAS CHRONIC HEALTH PROBLEM (Q49=1)

Q50	Are you limited in your daily activities by this physical or mental health problem, illness or disability?
-----	--

(READ OUT - ONE ANSWER ONLY)

Yes, severely	1
Yes, to some extent	2
No	3
Refusal (SPONTANEOUS)	4
Don't know	5

EB210.8 Q49

ASK ALL

Q51	Please indicate for each of the five statements which is closest to how you have been feeling over the last two weeks.
-----	--

(SHOW SCREEN - ONE ANSWER PER LINE - REPEAT 'OVER THE LAST TWO WEEKS BEFORE READING OUT THE STATEMENT')

		All of the time	Mos t of the time	Mor e than half of the time	Less than half of the time	Som e of the time	At no time	Refu sal (SPO NTA NEO US)	Don' t know
--	--	--------------------------	----------------------------	---	---	----------------------------	------------------	--	-------------------

1	I have felt cheerful and in good spirits	1	2	3	4	5	6	7	8
2	I have felt calm and relaxed	1	2	3	4	5	6	7	8
3	I have felt active and vigorous	1	2	3	4	5	6	7	8
4	I woke up feeling fresh and rested	1	2	3	4	5	6	7	8
5	My daily life has been filled with things that interest me	1	2	3	4	5	6	7	8

EB210.8 Q50

Q52	Please indicate for each of the statements which is closest to how you have been feeling over the last two weeks.
-----	---

(SHOW SCREEN - ONE ANSWER PER LINE - REPEAT 'OVER THE LAST TWO WEEKS BEFORE READING OUT THE STATEMENT')

		All of the time	Mos t of the time	Mor e than half of the time	Less than half of the time	Som e of the time	At no time	Refu sal (SPO NTA NEO US)	Don' t know
--	--	--------------------------	----------------------------	---	---	----------------------------	------------------	--	-------------------

1	I have felt particularly tense	1	2	3	4	5	6	7	8
2	I have felt lonely	1	2	3	4	5	6	7	8
3	I have felt downhearted and depressed	1	2	3	4	5	6	7	8

EB210.8 Q51

In the next section we would like to ask you some questions about the area where you live.

Q53	Would you consider the area in which you live to be...?
-----	---

(READ OUT AND SHOW SCREEN - ONE ANSWER ONLY)

The open countryside	1
A village/ small town	2
A medium to large town	3
A city or city suburb	4
Refusal (SPONTANEOUS)	5
Don't know	6

EB210.8 Q52

Q54 Please think about the area where you live now – I mean the immediate neighbourhood of your home. Do you have major, moderate or no problems with the following?

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Major problems	Moderate problems	No problems	Refusal (SPONTANEOUS)	Don't know
--	--	----------------	-------------------	-------------	-----------------------	------------

1	Noise	1	2	3	4	5
2	Air quality	1	2	3	4	5
3	Litter or rubbish on the street	1	2	3	4	5
4	Heavy traffic in your immediate neighbourhood	1	2	3	4	5

EB210.8 Q53

Q55 To what extent do you agree or disagree with the following statements?

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Refusal (SPONTANEOUS)	Don't know
--	--	----------------	-------	----------------------------	----------	-------------------	-----------------------	------------

1	I feel safe when I walk alone in this area after dark	1	2	3	4	5	6	7
---	---	---	---	---	---	---	---	---

2	I feel safe when I am at home alone at night	1	2	3	4	5	6	7
---	--	---	---	---	---	---	---	---

EB210.8 Q54

Q56	Thinking of physical access, distance, opening hours and the like, how easy or difficult is your access to the following services?
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Very diffic ult	Rath er diffic ult	Rath er easy	Very easy	Not Appl icabl e (Serv ice not used) (SPO NTA NEO US)	Refu sal (SPO NTA NEO US)	Don' t know

1	Banking facilities (e.g bank branch, ATM)	1	2	3	4	5	6	7
2	Public transport facilities (bus, metro, tram, train etc.)	1	2	3	4	5	6	7
3	Cinema, theatre or cultural centre	1	2	3	4	5	6	7
4	Recreational or green areas	1	2	3	4	5	6	7
5	Grocery shop or supermarket	1	2	3	4	5	6	7
6	Recycling services, including collection of recyclables (M)	1	2	3	4	5	6	7

EB210.8 Q55

ASK Q57 IF RESPONDENT IS IN PAID WORK (HH2d=1,2,3,4) OR IN EDUCATION (HH2d=11)

Q57	About how much time (in minutes) in total per day do you usually spend getting to and from work or study using your usual mode of transportation?
-----	---

INTERVIEWER: THIS MAY ALSO INCLUDE TAKING CHILDREN TO SCHOOL AND/OR PICKING THEM UP AGAIN IF THIS IS PART OF THE USUAL JOURNEY TO WORK OR STUDY - RECORD TOTAL DAILY TIME FOR ROUND TRIP IN MINUTES FOR A NORMAL WEEKDAY.

		Minutes
--	--	---------

EB210.8 Q56

ASK ALL

Q58	In general, how would you rate the quality of each of the following public services in the UK? Please tell me on a scale of one to 10, where one means very poor quality and 10 means very high quality.
-----	--

(SHOW SCREEN - ONE ANSWER PER LINE - LONG TERM CARE: SERVICES FOR DEPENDENT PEOPLE BECAUSE OF OLD AGE, CHRONIC ILLNESS OR DISABILITY. SERVICES MAY BE GIVEN IN THE PERSON'S HOME OR IN CARE INSTITUTIONS)

		1 Very poor quali ty	2	3	4	5	6	7	8	9	10 Very high quali ty	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	----------------------------------	---	---	---	---	---	---	---	---	-----------------------------------	--	-----------------------

1	Health services	1	2	3	4	5	6	7	8	9	10	11	12
2	Education system	1	2	3	4	5	6	7	8	9	10	11	12
3	Public transport	1	2	3	4	5	6	7	8	9	10	11	12
4	Child care services	1	2	3	4	5	6	7	8	9	10	11	12
5	Long term care services	1	2	3	4	5	6	7	8	9	10	11	12
6	Social/municipal housing	1	2	3	4	5	6	7	8	9	10	11	12
7	State pension system	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q57

And now, let us talk about healthcare services in more detail.

ASK ALL

Q59	In general, how do you rate the quality of the following two healthcare services in the UK? Again, please tell me on a scale of 1 to 10, where 1 means very poor quality and 10 means very high quality.
-----	--

(SHOW SCREEN - ONE ANSWER PER LINE - IF RESPONDENTS ASK, THIS QUESTION IS ABOUT SERVICES AVAILABLE TO MOST OF THE PUBLIC)

		1 Very poor quali ty	2	3	4	5	6	7	8	9	10 Very high quali ty	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	----------------------------------	---	---	---	---	---	---	---	---	-----------------------------------	--	-----------------------

1	GP, family doctor or health centre services	1	2	3	4	5	6	7	8	9	10	11	12
2	Hospital or medical specialist services	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q59

CODES 3,4 AND 5 ARE SINGLE CODES

Q60	Have you or someone else in your household used any of the following services in the last 12 months?
-----	--

(READ OUT - TWO ANSWERS POSSIBLE PER LINE - EMERGENCY HEALTHCARE INCLUDES BOTH AMBULANCE AND OTHER EMERGENCY HEALTHCARE OPTIONS SUCH AS VISITS TO 'FIRST-AID'/EMERGENCY HOSPITAL DEPARTMENT)

		I	Someone else in your household	Nobody	Refusal (SPONTAN EOUS)	Don't know
--	--	---	---	--------	------------------------------	---------------

1	GP, family doctor or health centre services	1,	2,	3,	4,	5,
2	Emergency healthcare	1,	2,	3,	4,	5,
3	Hospital or medical specialist services	1,	2,	3,	4,	5,
4	Ordering prescriptions online or by telephone	1,	2,	3,	4,	5,
5	Medical consultation online or by telephone	1,	2,	3,	4,	5,

EB210.8 Q60

Q61	Thinking about the last time you needed to see or be treated by a GP, family doctor or health centre, to what extent did any of the following make it difficult or not for you to do so?
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Very difficult	A little difficult	Not difficult at all	Not applicable/ never needed to see doctor (SPONTANEOUS)	Refusal (SPONTANEOUS)	Don't know

1	Distance to GP/doctor's office/health centre	1	2	3	4	5	6
2	Delay in getting appointment	1	2	3	4	5	6
3	Waiting time to see doctor on day of appointment	1	2	3	4	5	6
4	Cost of seeing the doctor	1	2	3	4	5	6
5	Finding time because of work, care for children or for others	1	2	3	4	5	6

EB210.8 Q61

ASK Q62 IF RESPONDENT USED GP SERVICES (Q60.1=1)

Q62	You mentioned that you used GP, family doctor or health centre services. On a scale of 1 to 10 where 1 means very dissatisfied and 10 means very satisfied, tell me how satisfied or dissatisfied you were with each of the following aspects the last time that you used the service.
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - STAFF INCLUDES ALSO THOSE NOT INVOLVED IN TREATMENT)

		1 Very dissatisfied	2	3	4	5	6	7	8	9	10 Very satisfied	Refusal (SPO NTA NEO US)	Don't know
--	--	-------------------------------	---	---	---	---	---	---	---	---	-----------------------------	--------------------------------------	---------------

1	Quality of the facilities (building, room, equipment)	1	2	3	4	5	6	7	8	9	10	11	12
2	Expertise and professionalism of staff	1	2	3	4	5	6	7	8	9	10	11	12
3	Personal attention you were given, including staff attitude and time devoted	1	2	3	4	5	6	7	8	9	10	11	12
4	Being informed or consulted about your care	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q62

ASK ALL

Q63	To what extent do you agree or disagree with the following about GP, family doctor or health centre services in your area? Please tell me on a scale of 1 to 10, where 1 means completely disagree and 10 means completely agree.
-----	---

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - CORRUPTION - IF RESPONDENTS ASK, BY CORRUPTION WE MEAN ABUSE OF POWER FOR PRIVATE GAIN. THIS INCLUDES CORRUPTION IN SERVICE DELIVERY (E.G. BRIBES/INFORMAL PAYMENTS) AS WELL AS BEYOND/OUTSIDE OF IT (E.G. IN PUBLIC PROCUREMENT OR MARKETING RELATIONS, MISUSE OF POSITION, FRAUD IN REIMBURSEMENT AND EMBEZZLEMENT))

		1 Com plet ely disa gree	2	3	4	5	6	7	8	9	10 Com plet ely agre e	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	---	---	---	---	---	---	---	---	---	---------------------------------------	--	-----------------------

1	All people are treated equally in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12
2	Corruption is common in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q63

ASK Q64 IF RESPONDENT USED HOSPITAL SERVICES (Q60.3=1)

Q64	You mentioned that you used hospital or medical specialist services. On a scale of 1 to 10 where 1 means very dissatisfied and 10 means very satisfied, please tell me how satisfied or dissatisfied you were with each of the following aspects the last time the service was used.												
-----	--	--	--	--	--	--	--	--	--	--	--	--	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - STAFF INCLUDES ALSO THOSE NOT INVOLVED IN TREATMENT)

		1 Very dissa tisfie d	2	3	4	5	6	7	8	9	10 Very satis fied	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	---------------------------------------	---	---	---	---	---	---	---	---	---------------------------------	--	-----------------------

1	Quality of the facilities (building, room, equipment)	1	2	3	4	5	6	7	8	9	10	11	12
---	---	---	---	---	---	---	---	---	---	---	----	----	----

2	Expertise and professionalism of staff	1	2	3	4	5	6	7	8	9	10	11	12
3	Personal attention you were given, including staff attitude and time devoted	1	2	3	4	5	6	7	8	9	10	11	12
4	Being informed or consulted about your care	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q64

ASK Q65 IF RESPONDENT HAS NOT USED, BUT SOMEONE ELSE IN THE HOUSEHOLD USED HOSPITAL SERVICES (Q60.3≠1 AND Q60.3=2)

Q65	You mentioned that someone else in your household used hospital or medical specialist services. On a scale of 1 to 10 where 1 means very dissatisfied and 10 means very satisfied, please tell me how satisfied or dissatisfied you were with each of the following aspects the last time the service was used.
-----	---

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - STAFF INCLUDES ALSO THOSE NOT INVOLVED IN TREATMENT)

		1 Very dissatisfied	2	3	4	5	6	7	8	9	10 Very satisfied	Refusal (SPO NTA NEO US)	Don't know
--	--	---------------------------	---	---	---	---	---	---	---	---	-------------------------	--------------------------------------	---------------

1	Quality of the facilities (building, room, equipment)	1	2	3	4	5	6	7	8	9	10	11	12
2	Expertise and professionalism of staff	1	2	3	4	5	6	7	8	9	10	11	12

3	Personal attention this person was given, including staff attitude and time devoted	1	2	3	4	5	6	7	8	9	10	11	12
4	Being informed or consulted about their care	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q65

ASK ALL

Q66	To what extent do you agree or disagree with the following statements about hospital or medical specialist services in your area? Please tell me on a scale of 1 to 10, where 1 means completely disagree and 10 means completely agree.
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - CORRUPTION - IF RESPONDENTS ASK, BY CORRUPTION WE MEAN ABUSE OF POWER FOR PRIVATE GAIN. THIS INCLUDES CORRUPTION IN SERVICE DELIVERY (E.G. BRIBES/INFORMAL PAYMENTS) AS WELL AS BEYOND/OUTSIDE OF IT (E.G. IN PUBLIC PROCUREMENT OR MARKETING RELATIONS, MISUSE OF POSITION, FRAUD IN REIMBURSEMENT AND EMBEZZLEMENT))

		1 Com plet ely disa gree	2	3	4	5	6	7	8	9	10 Com plet ely agre e	Refu sal (SPO NTA NEO US)	Don' t know
--	--	---	---	---	---	---	---	---	---	---	---------------------------------------	--	-------------------

1	All people are treated equally in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12
---	---	---	---	---	---	---	---	---	---	---	----	----	----

2	Corruption is common in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12
---	---	---	---	---	---	---	---	---	---	---	----	----	----

EB210.8 Q66

Q67	How easy or difficult would it be for you to cover expenses for each of the following, if you needed to use it tomorrow?
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - EMERGENCY HEALTHCARE INCLUDES BOTH AMBULANCE AND OTHER EMERGENCY HEALTHCARE OPTIONS SUCH AS VISITS TO 'FIRST-AID'/EMERGENCY HOSPITAL DEPARTMENT)

		Very easy	Rather easy	Neither easy nor difficult	Rather difficult	Very difficult	Refusal (SPONTANEOUS)	Don't know
--	--	-----------	-------------	----------------------------	------------------	----------------	-----------------------	------------

1	GP, family doctor or health centre services	1	2	3	4	5	6	7
2	Dental care	1	2	3	4	5	6	7
3	Psychologist, psychiatrist or other mental health services	1	2	3	4	5	6	7
4	Emergency healthcare	1	2	3	4	5	6	7
5	Other hospital or medical specialist services	1	2	3	4	5	6	7

EB210.8 Q67

Now I would like to turn to long term care. First, regarding formal care services. These may be care services in the person's home or in residential care/nursing home.

PROG: CODES 3,4 AND 5 ARE SINGLE CODES

Q68	Have you, or someone close to you, used the following services in the last 12 months? Here we are asking about formal services, not care provided by families.
-----	--

(SHOW SCREEN AND READ OUT - TWO ANSWERS POSSIBLE PER LINE - DEFINITION FOR LONG-TERM CARE: THAT IS SERVICES FOR DEPENDENT PEOPLE BECAUSE OF OLD AGE, CHRONIC ILLNESS OR DISABILITY)

		Yes, I have	Yes, someone close to me has	Nobody has	Refusal (SPONTANEOUS)	Don't know
--	--	-------------	------------------------------	------------	-----------------------	------------

1	Nursing care services at your/this person's home	1,	2,	3,	4,	5,
2	Home help or personal care services in your/this person's home	1,	2,	3,	4,	5,
3	Residential care or nursing home	1,	2,	3,	4,	5,

EB210.8 Q68

ASK Q69.1 IF Q68.1=1, ASK Q69.2 IF Q68.2=1, ASK Q69.3 IF Q68.3=1

Q69	You mentioned that you used long-term care in the last 12 months. How was it funded?
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Free of charge/100% funded	Partially funded	Fully paid by the user	Refusal (SPONTANEOUS)	Don't know
--	--	----------------------------	------------------	------------------------	-----------------------	------------

1	Nursing care services at your home	1	2	3	4	5
2	Home help or personal care services in your home	1	2	3	4	5
3	Residential care or nursing home	1	2	3	4	5

EB210.8 Q69

ASK Q70.1 IF Q68.1=2 AND Q68.1≠1, ASK Q70.2 IF Q68.2=2 AND Q68.2≠1, ASK Q70.3 IF Q68.3=2 AND Q68.3≠1

Q70	You mentioned that someone close to you used long-term care in the last 12 months. How was it funded?
-----	---

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Free of charge/100% funded	Partially funded	Fully paid by the user	Refusal (SPONTANEOUS)	Don't know
--	--	----------------------------	------------------	------------------------	-----------------------	------------

1	Nursing care services at this person's home	1	2	3	4	5
2	Home help or personal care services in this person's home	1	2	3	4	5
3	Residential care or nursing home	1	2	3	4	5

EB210.8 Q70

ASK Q71 IF AT LEAST TWO CODES 1 IN Q68

PROG: DISPLAY CODE 1 IF Q68.1=1, DISPLAY CODE 2 IF Q68.2=1, DISPLAY CODE 3 IF Q68.3=1

Q71 What type of long term care have you used the most during the last 12 months?

(READ OUT AND SHOW SCREEN - ONE ANSWER ONLY)

Nursing care services at your home	1
Home help or personal care services in your home	2
Residential care or nursing home	3
Refusal (SPONTANEOUS)	4
Don't know	5

EB210.8 Q71

ASK Q72 IF AT LEAST 2 OF THE FOLLOWING CONDITIONS ARE FULLFILLED: Q68.1≠1 AND Q68.1=2, Q68.2≠1 AND Q68.2=2, Q68.3≠1 AND Q68.3=2)

PROG: DISPLAY CODE 1 IF Q68.1≠1 AND Q68.1=2, DISPLAY CODE 2 IF Q68.2≠1 AND Q68.2=2, DISPLAY CODE 3 IF Q68.1≠1 AND Q68.3=2)

Q72 What type of long term care has been used the most during the last 12 months?

(READ OUT AND SHOW SCREEN - ONE ANSWER ONLY)

Nursing care services at this person's home	1
Home help or personal care services in this person's home	2
Residential care or nursing home	3
Refusal (SPONTANEOUS)	4
Don't know	5

EB210.8 Q72

ASK Q73 (IF AT LEAST ONE CODE 1 OR ONE CODE 2 IN Q68) AND (Q71≠4 AND Q71≠5) AND (Q72≠4 AND Q72≠5)

PROG: LABEL DISPLAYED IS 'Nursing care services' IF Q71=1 OR Q72=1 OR (NUMBER OF CODES 1 IN Q68=1 AND NUMBER OF CODES 2 ONLY IN Q68<2 AND Q68.1=1) OR (NUMBER OF CODES 1 IN Q68=0 AND NUMBER OF CODES 2 ONLY IN Q68=1 AND Q68.1=2); LABEL DISPLAYED IS 'Home help or personal care services' IF Q71=2 OR Q72=2 OR (NUMBER OF CODES 1 IN Q68=1 AND NUMBER OF CODES 2 ONLY IN Q68<2 AND Q68.2=1) OR (NUMBER OF CODES 1 IN Q68=0 AND NUMBER OF CODES 2 ONLY IN Q68=1 AND Q68.2=2); LABEL DISPLAYED IS 'Residential care or nursing home' IF Q71=3 OR Q72=3 OR (NUMBER OF CODES 1 IN Q68=1 AND NUMBER OF CODES 2 ONLY IN Q68<2 AND Q68.3=1) OR (NUMBER OF CODES 1 IN Q68=0 AND NUMBER OF CODES 2 ONLY IN Q68=1 AND Q68.3=2)

Q73L	SERVICE MOST USED
------	-------------------

Nursing care services	1
Home help or personal care services	2
Residential care or nursing home	3

EB210.8 Q73L

Q73	You mentioned that the main type of long-term care service used was [INSERT SERVICE MOST USED]. On a scale of 1 to 10 where 1 means very dissatisfied and 10 means very satisfied, please tell me how satisfied or dissatisfied you were with each of the following aspects.
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - IF UNSURE WHICH USER TO ANSWER ABOUT (WHOSE EXPERIENCE TO BASE YOUR ANSWER ON), THINK AND REPORT ABOUT YOURSELF FIRST, THEN PERSON CLOSE TO YOU. FACILITIES CAN REFER TO NURSING HOME OR THE PLACE WHERE YOU/THIS PERSON USUALLY LIVE(S))

		1 Very dissatisfied	2	3	4	5	6	7	8	9	10 Very satisfied	Refusal (SPONTANEOUS)	Don't know
--	--	---------------------------	---	---	---	---	---	---	---	---	-------------------------	--------------------------	------------

1	Quality of the facilities (building, room, equipment)	1	2	3	4	5	6	7	8	9	10	11	12
2	Expertise and professionalism of staff	1	2	3	4	5	6	7	8	9	10	11	12
3	Personal attention you were/this person was given, including staff attitude and time devoted	1	2	3	4	5	6	7	8	9	10	11	12
4	Being informed or consulted about your/this person's care	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q73

ASK Q74 IF AT LEAST ONE CODE 1 OR ONE CODE 2 IN Q68

Q74 To what extent did cost make it difficult for you to use long-term care services?

(READ OUT - ONE ANSWER ONLY)

Very difficult	1
A little difficult	2
Not difficult at all	3
Refusal (SPONTANEOUS)	4
Don't know	5

EB210.8 Q74

ASK ALL

Q75 To what extent do you agree or disagree with the following statements about long-term care services in your area? Please tell me on a scale of 1 to 10, where 1 means completely disagree and 10 means completely agree.

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - CORRUPTION - IF RESPONDENTS ASK, BY CORRUPTION WE MEAN ABUSE OF POWER FOR PRIVATE GAIN. THIS INCLUDES CORRUPTION IN SERVICE DELIVERY (E.G. BRIBES/INFORMAL PAYMENTS) AS WELL AS BEYOND/OUTSIDE OF IT (E.G. IN PUBLIC PROCUREMENT OR MARKETING RELATIONS, MISUSE OF POSITION, FRAUD IN REIMBURSEMENT AND EMBEZZLEMENT))

		1 Com plet ely disa gree	2	3	4	5	6	7	8	9	10 Com plet ely agre e	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	---	---	---	---	---	---	---	---	---	---------------------------------------	--	-----------------------

1	All people are treated equally in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12
2	Corruption is common in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q75

Now a last question about other sources of long-term care.

PROG: ANSWERS 3,4 AND 5 ARE SINGLE CODES

Q76 In the last 12 months, have you, or someone close to you, received regular (at least several times a week) help or care from any of the following people?

(SHOW SCREEN AND READ OUT - TWO ANSWERS POSSIBLE PER LINE)

		Yes, me	Yes, someone close to me has	No	Refusal (SPONTAN EOUS)	Don't know
--	--	---------	---------------------------------------	----	------------------------------	---------------

1	Family members, friends or neighbours in your/this person's home	1,	2,	3,	4,	5,
---	--	----	----	----	----	----

2	Someone outside the formal health and care services who was paid for their help (INTERVIEWER: THIS ITEM EXCLUDES THE PEOPLE ALREADY MENTIONED IN THE PREVIOUS ONE)	1,	2,	3,	4,	5,
---	--	----	----	----	----	----

EB210.8 Q76

And now I would like to turn to childcare, formal and informal, provided by anyone other than the child's parents or guardians.

ASK Q77 TO PEOPLE WHO HAVE CHILDREN OR CHILDREN IN THE HOUSEHOLD AGED 12 OR LESS ((HH3b2<=12 OR HH3b3<=12 OR HH3b4<=12 OR HH3b5<=12 OR HH3b6<=12 OR HH3b7<=12 OR HH3b8<=12 OR HH3b9<=12 OR HH3b10<=12) OR (Q1=1 AND Q2>0 AND Q2<>99))

PROG: ANSWERS 4,5 AND 6 ARE SINGLE CODES

Q77 Please tell me the ages of your children or children in your household who received child care in the last 12 months.

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Child/children aged less than 3	1,
Child/children aged 3 or over, but not yet attending school	2,
Child/children aged up to 12, and attending school	3,
None	4,
Refusal (SPONTANEOUS)	5,
Don't know	6,

EB210.8 Q77

ASK Q78 IF Q77=1,2 OR 3

Q78 What is the main type of childcare received by the youngest child (outside of regular school hours)?

(READ OUT AND SHOW SCREEN - ONE ANSWER ONLY - MAIN TYPE OF CARE MEANS ONE WHERE THE CHILD SPENDS MOST TIME IN - IN CASE A CHILD AT THE MOMENT DOES NOT RECEIVE CARE, BUT WAS RECEIVING IT IN THE LAST 12 MONTHS, PLEASE ANSWER ABOUT THE LAST CARE TYPE RECEIVED)

Childminding by child's grandparent(s)

1

Childminding by other household members or relatives, friends, neighbours or other informal arrangements, such as childminder without a contract	2
Childminding with a formal agreement or contract	3
Childcare facility (e.g. kindergarten, creche, nursery, playgroup, daycare centre) or after-school care	4
Another type of childcare	5
Refusal (SPONTANEOUS)	6
Don't know	7

EB210.8 Q78

ASK Q79 TO Q82 IF Q78=3,4 OR 5 - OTHERS GO TO Q83

Q79	You mentioned that the childcare mainly received by the youngest child is [INSERT ANSWER GIVEN IN Q78]. How many hours per week is it used?
-----	---

(INTERVIEWER: ENTER NUMBER OF HOURS, IF DON'T KNOW ENTER 998, IF REFUSAL, ENTER 999)

			Hours
--	--	--	-------

EB210.8 Q79

Q80	You mentioned that the childcare mainly received by the youngest child is [INSERT ANSWER GIVEN IN Q78]. How is it funded?
-----	---

(READ OUT - ONE ANSWER ONLY)

Free of charge/100% funded	1
Partially funded	2
Fully paid by the user	3
Refusal (SPONTANEOUS)	4
Don't know	5

EB210.8 Q80

Q81	You mentioned that the main form of childcare received by the youngest child is [INSERT ANSWER GIVEN IN Q78]. On a scale of 1 to 10 where 1 means very dissatisfied and 10 means very satisfied, please tell me how satisfied or dissatisfied you were with each of the following aspects.
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		1 Very dissatisfie d	2	3	4	5	6	7	8	9	10 Very satisfie d	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	-----------------------------------	---	---	---	---	---	---	---	---	---------------------------------	--	-----------------------

1	Quality of the facilities (building, room, equipment)	1	2	3	4	5	6	7	8	9	10	11	12
2	Expertise and professionalism of staff/carers	1	2	3	4	5	6	7	8	9	10	11	12
3	Personal attention the child was given, including staff/carers' attitude and time devoted	1	2	3	4	5	6	7	8	9	10	11	12
4	Being informed or consulted about the child's care	1	2	3	4	5	6	7	8	9	10	11	12
5	The curriculum and activities	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q81

Q82	To what extent did cost make it difficult for you to use childcare services?
-----	--

(READ OUT - ONE ANSWER ONLY)

Very difficult	1
A little difficult	2
Not difficult at all	3
Refusal (SPONTANEOUS)	4
Don't know	5

EB210.8 Q82

ASK ALL

Q83 To what extent do you agree or disagree with the following statements about childcare services in your area? Please tell me on a scale of 1 to 10, where 1 means completely disagree and 10 means completely agree.

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - CORRUPTION - IF RESPONDENTS ASK, BY CORRUPTION WE MEAN ABUSE OF POWER FOR PRIVATE GAIN. THIS INCLUDES CORRUPTION IN SERVICE DELIVERY (E.G. BRIBES/INFORMAL PAYMENTS) AS WELL AS BEYOND/OUTSIDE OF IT (E.G. IN PUBLIC PROCUREMENT OR MARKETING RELATIONS, MISUSE OF POSITION, FRAUD IN REIMBURSEMENT AND EMBEZZLEMENT))

		1 Com plet ely disa gree	2	3	4	5	6	7	8	9	10 Com plet ely agre e	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	---	---	---	---	---	---	---	---	---	---------------------------------------	--	-----------------------

1	All people are treated equally in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12
2	Corruption is common in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q83

Lastly, I would like to talk about schools.

PROG: CODES 4,5,6 ARE SINGLE CODES

Q84 Please tell me the ages of your children or anyone in your household who attended school in the last 12 months.

(READ OUT - MULTIPLE ANSWERS POSSIBLE - 'Schools' refer to the schools providing compulsory education)

Aged up to 12

1,

Aged 13 to 18	2,
Aged 19 or over	3,
None	4,
Refusal (SPONTANEOUS)	5,
Don't know	6,

EB210.8 Q84

ASK Q85 IF Q84=1 OR 2

Q85	You mentioned that your child or someone in your household attended school. On a scale of 1 to 10 where 1 means very dissatisfied and 10 means very satisfied, please tell me how satisfied or dissatisfied you were with each of the following aspects.
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		1 Very dissatisfied	2	3	4	5	6	7	8	9	10 Very satisfied	Refusal (SPONTANEOUS)	Don't know
--	--	---------------------------	---	---	---	---	---	---	---	---	-------------------------	--------------------------	---------------

1	Quality of the facilities (building, room, equipment)	1	2	3	4	5	6	7	8	9	10	11	12
2	Expertise and professionalism of staff/teachers	1	2	3	4	5	6	7	8	9	10	11	12
3	Personal attention you were/ this person was given, including staff/teachers' attitude and time devoted	1	2	3	4	5	6	7	8	9	10	11	12

4	Being informed or consulted about this person's education	1	2	3	4	5	6	7	8	9	10	11	12
5	The curriculum and activities	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q85

ASK ALL

Q86	To what extent do you agree or disagree with the following statements about school services in your area? Please tell me on a scale of 1 to 10, where 1 means completely disagree and 10 means completely agree.
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE - CORRUPTION - IF RESPONDENTS ASK, BY CORRUPTION WE MEAN ABUSE OF POWER FOR PRIVATE GAIN. THIS INCLUDES CORRUPTION IN SERVICE DELIVERY (E.G. BRIBES/INFORMAL PAYMENTS) AS WELL AS BEYOND/OUTSIDE OF IT (E.G. IN PUBLIC PROCUREMENT OR MARKETING RELATIONS, MISUSE OF POSITION, FRAUD IN REIMBURSEMENT AND EMBEZZLEMENT))

		1 Com plet ely disa gree	2	3	4	5	6	7	8	9	10 Com plet ely agre e	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	---	---	---	---	---	---	---	---	---	---------------------------------------	--	-----------------------

1	All people are treated equally in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12
2	Corruption is common in these services in my area	1	2	3	4	5	6	7	8	9	10	11	12

EB210.8 Q86

Q87	What is the highest level of education you completed?
-----	---

(SHOW SCREEN - ONE ANSWER ONLY)

No qualification, left school before completion of primary education	1
No qualification, completed primary but not secondary education	2
No qualification, left school after age 14	3
One or more of the following: •GNVQ or GSVQ Diploma Foundation Level •Key Skills / Core Skills •NVQ or SVQ Level 1 •BTEC or SCOTVEC First or General Certificate •RSA Levels 1-3 •City & Guilds Part 1 •YT or YTP Certificate •Other equivalent qualification	4
One or more of the following: •NVQ or SVQ Level 2 •Apprenticeship (Level 2) •GNVQ Intermediate Level •BTEC or SCOTVEC First or General Diploma •RSA Diploma •City & Guilds Part 2 •GNVQ or GSVQ Diploma Higher Level •Other equivalent qualification	5
One or more of the following: •GCSE (fewer than 5 grades A*-C) •O level (fewer than 5 grades A-C) •CSE (fewer than 5 Grade 1) •SCE Ordinary Grade (fewer than 5 Grades A-C) •SCE Standard Grade (fewer than 5 Grades 1-3)	6
One or more of the following: •GCSE (5 or more grades A*-C) •O level (5 or more grades A-C) •CSE (5 or more Grade 1) •SCE Ordinary Grade (5 or more Grades A-C) •SCE Standard Grade (5 or more Grades 1-3)	7
One or more A Levels or AS Levels •One or more SCE Higher or Advanced Higher •Scottish Certificate of Sixth Year Studies •Other equivalent qualification	8
NVQ or SVQ Level 3 •GNVQ or GSVQ Diploma Advanced Level •Access to Higher Education Diploma •Advanced Apprenticeship •OND, ONC, BTEC National, SCOTVEC National Certificate •City & Guilds advanced craft Part III •RSA Advanced Diploma •Other equivalent qualification	9
HNC, NVQ or SVQ Level 4	10
Foundation degree (FdA, FdSc, FdEng), Diploma of Higher Education (DipHE), HND, NVQ or SVQ Level 5 •Diploma in Higher Education •Teaching qualification (below degree level) e.g. Teaching Certificate •Nursing qualification (below degree level) •RSA Higher Diploma	11
First degree: BA or BSc, or equivalent qualification	12
Post-graduate diploma or certificate	13
Higher degree, e.g. MA, MBA, MSc, MPhil or equivalent qualification	14
Doctorate: PhD or DPhil	15
	16
	17
	18

	19
	20
	21
	22
	23
	24
	25
Education up to ISCED 4 completed abroad (SPONTANEOUS)	26
Education ISCED 5 and above completed abroad (SPONTANEOUS)	27
Refusal (SPONTANEOUS)	28
Don't know	29

EB210.8 Q87

Q88	A household may have different sources of income and more than one household member may contribute to it. Thinking of your household's total monthly income: is your household able to make ends meet....?
-----	--

(READ OUT AND SHOW SCREEN - ONE ANSWER ONLY)

Very easily	1
Easily	2
Fairly easily	3
With some difficulty	4
With difficulty	5
With great difficulty	6
Refusal (SPONTANEOUS)	7
Don't know	8

EB210.8 Q88

Q89	There are some things that many people cannot afford, even if they would like them. For each of the following things on this list, can I just check whether your household can afford it if you want it?
-----	--

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Yes, can afford if want	No, cannot afford it	Refusal (SPONTANEOUS)	Don't know
1	Keeping your home adequately warm	1	2	3	4
2	Paying for a week's annual holiday away from home (not staying with relatives)	1	2	3	4
3	Replacing any worn-out furniture	1	2	3	4

4	A meal with meat, chicken, fish every second day if you wanted it	1	2	3	4
5	Buying new, rather than second-hand, clothes	1	2	3	4
6	Having friends or family for a drink or meal at least once a month	1	2	3	4

EB210.8 Q89

The next questions are about things you might do to spend less.

Q90	Firstly, thinking about food, over the last two weeks did you or someone else in your household change your diet because money was needed for other essentials?
-----	---

(READ OUT - ONE ANSWER PER LINE)

		Yes	No	Not applicable - didn't need/want to use the listed item (SPONTANEOUS)	Refusal (SPONTANEOUS)	Don't know

1	Gone without fresh fruit and vegetables	1	2	3	4	5
2	Bought cheaper cuts of meat or bought less than wanted	1	2	3	4	5

EB210.8 Q90

Q91	And now thinking about visits to a doctor or a dentist, over the last 12 months did you or someone else in your household not go at all or delay a visit because money was needed for other essentials?
-----	---

(SHOW SCREEN AND READ OUT - ONE ANSWER PER LINE)

		Yes - Didn't go at all	Yes - Delayed a visit	No	Not appli cabl e - didn't need to go to doct or/d entis t (SPO NTA NEO US)	Refu sal (SPO NTA NEO US)	Don' t kno w
--	--	------------------------------	-----------------------------	----	--	--	-----------------------

1	Doctor	1	2	3	4	5	6
2	Dentist	1	2	3	4	5	6

EB210.8 Q91

Q92	Over the last 12 months have you moved to a cheaper home, taken other people into your home or moved into someone else's home to save on housing costs?
-----	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Yes, moved to a cheaper home	1,
Yes, taken other people into your home	2,
Yes, moved into someone else's home	3,
No	4,
Refusal (SPONTANEOUS)	5,
Don't know	6,

EB210.8 Q92

Q93	Has your household been in arrears at any time during the past 12 months, that is, unable to pay as scheduled any of the following?
-----	---

(READ OUT - ONE ANSWER PER LINE)

		Yes	No	Refusal (SPONTAN EOUS)	Don't know
--	--	-----	----	------------------------------	---------------

1	Rent or mortgage payments for accommodation	1	2	3	4
2	Utility bills, such as electricity, water, gas	1	2	3	4
3	Payments related to consumer loans, including credit card overdrafts (to buy electrical appliances, a car, furniture, etc.)	1	2	3	4
4	Telephone, mobile or internet connection bills	1	2	3	4
5	Payments related to informal loans from friends or relatives not living in your household	1	2	3	4

EB210.8 Q93

PROG: IF HH2d=1 OR 2 THEN Q94.1=1 (AUTO CODING)

Q94	Have you or someone else in your household received any of the following types of income over the past 12 months? Please tick 'yes' or 'no' for each source of income.
-----	--

(READ OUT - ONE ANSWER ONLY)

		Yes	No	Refusal (SPONTAN EOUS)	Don't know
--	--	-----	----	------------------------------	---------------

1	Wages or salaries, excluding income from self-employment	1	2	3	4
2	Income from self-employment or farming	1	2	3	4
3	Retirement pension	1	2	3	4
4	Money transferred from relatives, such as children or parents, or alimony	1	2	3	4
5	Child, family or care allowance/benefit	1	2	3	4
6	Unemployment benefit	1	2	3	4
7	Disability benefit/pension	1	2	3	4
8	Housing, rent or heating benefit	1	2	3	4
9	Social assistance or minimum income benefit	1	2	3	4

10	Other income (e.g. from savings, property or stocks, etc.)	1	2	3	4
----	--	---	---	---	---

EB210.8 Q94

Q95	If you add up the income from all sources for all the members of the household, do you know what your household's TOTAL NET MONTHLY INCOME is, that is the amount that is left over after taxes have been deducted?
-----	---

Yes	1
No	2
Refusal (SPONTANEOUS)	3
Don't know	4

EB210.8 Q95

ASK Q96 IF 'RESPONDENT KNOWS THE TOTAL NET MONTHLY INCOME OF THE HOUSEHOLD', Q95=1

Q96	Please can you tell me how much your household's NET income per MONTH is? If you don't know the exact figure, please give an estimate.
-----	--

(WRITE DOWN THE AMOUNT IN NATIONAL CURRENCY)

										Net monthly income amount in national currency
--	--	--	--	--	--	--	--	--	--	--

EB210.8 Q96

ASK Q97A IF 'RESPONDENT DOESN'T KNOW THE TOTAL NET MONTHLY INCOME OF THE HOUSEHOLD', (Q95=2,3,4 OR Q96=9999999998,9999999999)

Q97A	What range best matches your household's total net weekly income?
------	---

(SHOW SCREEN TO THE RESPONDENT AND LET THEM SELECT AND VALIDATE THE ANSWER - ONE ANSWER ONLY)

Less than 10 pounds	1
Between 10 and 20 pounds	2
Between 21 and 30 pounds	3
Between 31 and 40 pounds	4
Between 41 and 50 pounds	5
Between 51 and 60 pounds	6
Between 61 and 80 pounds	7
Between 81 and 110 pounds	8
Between 111 and 140 pounds	9
Between 141 and 160 pounds	10
Between 161 and 200 pounds	11

Between 201 and 240 pounds	12
Between 241 and 300 pounds	13
Between 301 and 350 pounds	14
Between 351 and 410 pounds	15
Between 411 and 490 pounds	16
Between 491 and 570 pounds	17
Between 571 and 650 pounds	18
Between 651 and 730 pounds	19
Between 731 and 810 pounds	20
Between 811 and 990 pounds	21
991 pounds or more a week	22
	23
	24
Refusal (SPONTANEOUS)	25
Don't know	26

EB210.8 Q97A

ASK Q97B IF 'RESPONDENT DOESN'T KNOW THE TOTAL NET MONTHLY INCOME OF THE HOUSEHOLD', (Q95=2,3,4 OR Q96=9999999998,9999999999) AND DON'T KNOW THE WEEKLY INCOME OF THE HOUSEHOLD EITHER (Q97A=25,26)

Q97B What range best matches your household's total net monthly income?

(SHOW SCREEN TO THE RESPONDENT AND LET THEM SELECT AND VALIDATE THE ANSWER - ONE ANSWER ONLY)

Less than 50 pounds	1
Between 50 and 75 pounds	2
Between 76 and 125 pounds	3
Between 126 and 150 pounds	4
Between 151 and 200 pounds	5
Between 201 and 275 pounds	6
Between 276 and 350 pounds	7
Between 351 and 475 pounds	8
Between 476 and 600 pounds	9
Between 601 and 700 pounds	10
Between 701 and 875 pounds	11
Between 876 and 1050 pounds	12
Between 1051 and 1300 pounds	13
Between 1301 and 1525 pounds	14
Between 1526 and 1775 pounds	15
Between 1776 and 2125 pounds	16
Between 2126 and 2475 pounds	17
Between 2476 and 2825 pounds	18
Between 2826 and 3175 pounds	19
Between 3176 and 3550 pounds	20
Between 3551 and 4325 pounds	21

4326 pounds or more a month	22
	23
	24
Refusal (SPONTANEOUS)	25
Don't know	26

EB210.8 Q97B

ASK Q97C IF 'RESPONDENT DOESN'T KNOW THE TOTAL NET MONTHLY INCOME OF THE HOUSEHOLD', (Q95=2,3,4 OR Q96=9999999998,9999999999)) AND DON'T KNOW THE WEEKLY INCOME OF THE HOUSEHOLD (Q97A=25,26) NOR THE MONTHLY INCOME OF THE HOUSEHOLD (Q97B=25,26)

Q97C What range best matches your household's total net annual income?

(SHOW SCREEN TO THE RESPONDENT AND LET THEM SELECT AND VALIDATE THE ANSWER - ONE ANSWER ONLY)

Less than 450 pounds	1
Between 450 and 950 pounds	2
Between 951 and 1400 pounds	3
Between 1401 and 1900 pounds	4
Between 1901 and 2350 pounds	5
Between 2351 and 3300 pounds	6
Between 3301 and 4250 pounds	7
Between 4251 and 5650 pounds	8
Between 5651 and 7050 pounds	9
Between 7051 and 8500 pounds	10
Between 8501 and 10600 pounds	11
Between 10601 and 12750 pounds	12
Between 12751 and 15550 pounds	13
Between 15551 and 18400 pounds	14
Between 18401 and 21250 pounds	15
Between 21251 and 25500 pounds	16
Between 25501 and 29750 pounds	17
Between 29751 and 34000 pounds	18
Between 34001 and 38200 pounds	19
Between 38201 and 42450 pounds	20
Between 42451 and 51900 pounds	21
51901 pounds or more a year	22
	23
	24
Refusal (SPONTANEOUS)	25
Don't know	26

EB210.8 Q97C

Q98	When you compare the financial situation of your household 12 months ago and now would you say it has become better, worse or remained the same?
-----	--

(READ OUT - ONE ANSWER ONLY)

Better	1
The same	2
Worse	3
Refusal (SPONTANEOUS)	4
Don't know	5

EB210.8 Q98

Q99	In which country were you born?
-----	---------------------------------

Q100	In which country was your father born?
------	--

Q101	In which country was your mother born?
------	--

(DO NOT READ OUT - ONE ANSWER ONLY PER COLUMN)

(2506-2507 (2508-2509 (2510-2511

	Q99	Q100	Q101
	YOU	YOUR FATHER	YOUR MOTHER
Albania	1	1	1
Austria	2	2	2
Belgium	3	3	3
Bosnia and Herzegovina	4	4	4
Bulgaria	5	5	5
China	6	6	6
Colombia	7	7	7
Croatia	8	8	8
Czech Republic	9	9	9
Denmark	10	10	10
Ecuador	11	11	11
Estonia	12	12	12
Finland	13	13	13
Former Yugoslav Republic of Macedonia	14	14	14
France	15	15	15
Germany	16	16	16
Greece	17	17	17
Hungary	18	18	18
India	19	19	19
Ireland	20	20	20
Italy	21	21	21
Latvia	22	22	22
Lithuania	23	23	23
Luxembourg	24	24	24

Malta	25	25	25
Montenegro	26	26	26
Morocco	27	27	27
Netherlands	28	28	28
Netherlands Antilles	29	29	29
Pakistan	30	30	30
Philippines	31	31	31
Poland	32	32	32
Portugal	33	33	33
Republic of Cyprus	34	34	34
Republic of Serbia	35	35	35
Romania	36	36	36
Russia	37	37	37
Slovakia	38	38	38
Slovenia	39	39	39
Spain	40	40	40
Surinam	41	41	41
Sweden	42	42	42
Switzerland	43	43	43
Syria	44	44	44
Turkey	45	45	45
Ukraine	46	46	46
United Kingdom (Great Britain, Northern Ireland)	47	47	47
United States	48	48	48
Vietnam	49	49	49
Other country	50	50	50
Refusal (SPONTANEOUS)	51	51	51
Don't know	52	52	52

NEW

Finally, I would like to ask a few questions about the Internet.

ASK Q102 IF Q26.2=4,5,6,7

Q102 Over the last 12 months, have you been online?

Yes	1
No	2
Refusal (SPONTANEOUS)	3
Don't know	4

EB210.8 Q102

ASK Q103 IF Q102=1 OR Q26.2=1,2,3,4

Q103 Over the last 12 months, have you ...?

(READ OUT - ONE ANSWER PER LINE)

		Yes	No	Refusal (SPONTAN EOUS)	Don't know
--	--	-----	----	------------------------------	---------------

1	Found a job online	1	2	3	4
2	Bought something online	1	2	3	4
3	Used any online facility of public administration (tax returns, applications for benefit claims, driving licence, passport, etc.)	1	2	3	4
4	Used online banking facilities (transfers, bill payments, etc.)	1	2	3	4

EB210.8 Q103

ASK Q104 IF Q102=1 OR Q26.2=1,2,3,4

Q104 Over the last 12 months, have you ...?

(READ OUT - ONE ANSWER PER LINE)

		Yes	No	Refusal (SPONTAN EOUS)	Don't know
--	--	-----	----	------------------------------	---------------

1	Experienced online harassment	1	2	3	4
2	Experienced online privacy problems or fraud	1	2	3	4

EB210.8 Q104

ASK WEB1 ONLY IN DE, PL, SI AND UK AND IF Q102=1 OR Q26.2=1,2,3,4

WEB1 We would like to ask a small number of questions, for respondents to reply online. People who respond to the online survey will be entered into a draw to win an iPad mini. Would you agree to receive such an invitation?

Yes	1
No	2

EB210.8 WEB1

ASK WEB2 IF WEB1=1

WEB2 Please tell me your email address

1	30	(2582,2583-2612)

EB210.8 WEB2

WEB3	Insert code from the online survey invitation letter
------	--

<p>(INTERVIEWER: IF RESPONDENT AGREED TO PARTICIPATE TO THE ONLINE SURVEY, BUT DOES NOT PROVIDE HIS EMAIL ADDRESS, THEN GIVE HIM/HER AN INVITATION LETTER FOR THE ONLINE SURVEY AND RECORD THE LOGIN NUMBER IN THE QUESTIONNAIRE. IF RESPONDENT ALREADY PROVIDED AN EMAIL ADDRESS, THEN PUSH "EMAIL ALREADY PROVIDED")</p>
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NEW

Thank you for this interview!

ASK ALL

<p>We are at the end of the questionnaire. TNS has to run quality control procedures, i.e. to prove that the interview was effectively conducted. The data will also be available for Eurofound and will only be used as a matter of control. For that reason, I would like to ask for your name and phone number.</p>
--

READ OUT IF WEB1=1.

<p>Your name will also be used to send you the invitation letter for the online survey you agreed to participate in.</p>
--

NA1	Respondent first name and last name
-----	-------------------------------------

1	30	(2519,2520-2549)

--

EB210.8 NA1

PN1	Phone number
-----	--------------

1	30	(2550,2551-2580

EB210.8 PN1

INTERVIEW PROTOCOL

ASK ALL

P1	Number of persons present during the interview, including interviewer
----	---

Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB210.8 P1

P2	Respondent's cooperation
----	--------------------------

(ONE ANSWER ONLY)

Very good	1
Good	2

Neither good nor bad	3
Bad	4
Very bad	5

EB210.8 P2

P3 Size of locality

(READ OUT - ONE ANSWER ONLY)

Rural area or village	1
Small or middle sized town	2
Large town	3
Don't know	4

EB210.8 P3

P4 Region

(READ OUT IF NECESSARY - ONE ANSWER ONLY)

Region 1	1
Region 2	2
Region 3	3
Region 4	4
Region 5	5
Region 6	6
Region 7	7
Region 8	8
Region 9	9
Region 10	10
Region 11	11
Region 12	12
Region 13	13
Region 14	14
Region 15	15
Region 16	16
Region 17	17
Region 18	18
Region 19	19
Region 20	20
Region 21	21
Region 22	22
Region 23	23
Region 24	24
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ASK ONLY IN AT, BG, DE, EE, EL, FR, LT, LV, MT, NL, RO, UK, ME, MK, RS
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S3	Did the respondent receive the incentive?
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Yes	1
No	2

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